Preventative Maintenance & Calibration Services

ISO 9001 - ISO 14001 Registered & ISO 17025 Accredited

Ensure consistent performance of equipment, minimize production downtime and reduce the likelihood of costly repairs with Buehler Preventative Maintenance and Calibration Services. This program maintains new and existing Buehler equipment with a valuable parts and repair package, priority scheduling and loaner equipment. Routine cleaning and calibration of high precision equipment provides repeatable and reliable results. Partner with Buehler, an A2LA certified organization meeting all standards for calibrations on measurement equipment, to protect your investment.

Preventative Maintenance

An OEM technician will perform a scheduled general cleaning on your machine, mechanical inspection and adjustment, and/or electronic calibration to factory specifications. The technician will change wear parts included in the Preventative Maintenance Kit as needed.

Cleaning & Calibration

An accredited technician will perform a scheduled calibration in compliance with current ASTM E108 or E384 using N.I.S.T. traceable standards where applicable. Calibration includes minor adjustments and cleaning.

Why Enroll in the Buehler Preventative Maintenance Program?

- Preventative maintenance ensures consistent performance of equipment and extends its lifetime.
- Consistent maintenance minimizes production downtime and costly repairs. As a member of the Preventative Maintenance Program, you will have high priority status in the event of a breakdown.
- Common wear parts are included during preventative maintenance visits to prevent part failure.
- Discounts on in-house and on-site repairs are included.
- Discounts on additional spare parts for service are included.

Solutions for Materials Preparation, Testing and Analysis
The Preventative Maintenance Program has two levels of membership to meet your company’s needs. A Standard Membership or Premium Membership may be purchased, depending on the throughput and maintenance levels of your facility. Below you will find the specific benefits of both the Standard Membership and the Premium Membership.

**Standard Membership Plan**

The Standard Preventative Maintenance Membership includes the Preventative Maintenance Kit, high priority status, and discounts for repairs and multi-year contracts.

- Preventative Maintenance Kit (wear parts)
- High priority status at breakdown
- 10% discount for on-site repairs (parts only)
- 10% discount for in-house repairs (parts only)
- 20% discount for multi-year Preventative Maintenance contracts (minimum 3 years)
- 90 day service warranty on spare parts
- Buehler Calendar*
- Buehler Product Catalogue*

**Premium Membership Plan**

The Premium Preventative Maintenance Membership includes one annual repair and discounted loaner equipment, in addition to all the benefits of the Standard Membership. This plan is perfect for production facilities that cannot afford excessive downtime.

- One annual repair included (labor only)
- Discounted loaner equipment at breakdown (30% based upon availability, limited to 21 days)
- Preventative Maintenance Kit (wear parts)
- High priority status at breakdown
- 15% discount for on-site repairs (parts only)
- 15% discount for in-house repairs (parts only)
- 20% discount for multi-year Preventative Maintenance contracts (minimum 3 years)
- 90 day service warranty on spare parts
- Buehler Calendar*
- Buehler Product Catalogue*

*Limited availability

**FAQs**

What is included in the Preventative Maintenance Kit?

Each Preventative Maintenance Kit is different for each piece of equipment. For a detailed list of parts, ask your Service Technician or Sales Engineer. Any part that is not included in the wear kit may be purchased at a discounted rate (10% for Standard Membership, 15% for Premium Membership).

Do I need to pay a trip charge for a Preventative Maintenance visit?

Yes. For both the Standard Membership and the Premium Membership, you must pay a trip charge. This fee is dependent upon which zone you are located in. For additional details, you may contact the service department.

What if I don’t use my free repair?

If you are enrolled in the Premium Membership and do not use your free repair within the contract year, your next Preventative Maintenance Plan will be discounted by the full value of the service visit (labor only).

How is a Preventative Maintenance membership beneficial if my equipment is still under warranty?

Keeping up with regular maintenance extends the lifetime of equipment and reduces the likelihood of breakdowns. Enrolling in the Preventative Maintenance Plan will reduce costly service fees in the future, when your equipment may no longer be under warranty.

For any additional questions, please do not hesitate to contact Buehler Service at 847-295-4542 or service @buehler.com.