



Service Request

41 Waukegan Rd
 Lake Bluff, IL 60044
 Ph. 847.295.4542
 Fax. 847.295.7954
Service@Buehler.com
www.Buehler.com

Company Name	Contact Name
E-Mail	Phone
	Fax

Ship to Address:	Bill to Address: (if different)

Model Description	Catalog Number	Serial Number

For WARRANTY service please complete this section <i>Please check all that apply</i>		
Buehler Service	<input type="checkbox"/>	Buehler will provide you with RA number upon completion of this form.
On-Site Service	<input type="checkbox"/>	A Buehler representative will contact you shortly to schedule the visit

For NON-WARRANTY service please complete this section <i>Please check all that apply</i>		
Buehler Service	<input type="checkbox"/>	Buehler will provide you with RA number upon completion of this form. An estimate will be provided prior to work being performed. *A non-refundable estimate charge will apply if estimate is refused. Shipping material for your machine is available for purchase through Buehler. Please select the preferred shipping method for the return of your unit: <input type="checkbox"/> Freight <input type="checkbox"/> Air Freight <input type="checkbox"/> Other (specify) <i>For small items ONLY: <input type="checkbox"/> UPS <input type="checkbox"/> FedEx</i>
On-Site Service FIELD SERVICE CAN NOT BE SCHEDULED WITHOUT A PO NUMBER OR CREDIT CARD NUMBER ACCOMPANYING THIS FORM.	<input type="checkbox"/>	***IF YOU ARE REQUESTING ON-SITE SERVICE, A PURCHASE ORDER NUMBER OR CREDIT CARD INFORMATION MUST BE PROVIDED WHEN SUBMITTING THIS FORM. INITIAL PURCHASE ORDER SHOULD REFLECT A MINIMUM DOLLAR VALUE OF \$1500 AND ACTUAL CHARGES WILL BE ADJUSTED ACCORDINGLY UPON COMPLETION OF SERVICE*** PO# _____

Reason for Service Request *(please be specific)*

Please reference this RA number on the outside of your container when returning your equipment for service: **SVC .**

Terms and Conditions of Service

- RA numbers are valid for thirty days only. If units are not received within this time, the RA number will no longer be valid.
- *A non-refundable Estimate Fee will apply to all units evaluated in the Buehler Repair Department. The fee will be cancelled upon acceptance of Repair Estimate
- Buehler, LTD is not responsible for any damages incurred while shipping items to Buehler for repair. All returns should be packaged with care. Customer will be notified of any shipping damage upon receipt of unit
- All Terms are Net 30

Signature	Date
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