



International Service Request

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Lake Bluff, IL 60044
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Service@Buehler.com
www.Buehler.com

Required information

<u>Request issued from</u>			Date of Request	
Company Name		Contact		
E-Mail	Phone	Fax		
<u>End user information</u>				
Company Name		General Nature of Business		
City		General Use of Buehler Equipment		
Country		Company Website		
<u>Ship to Address</u>			<u>Bill to Address</u>	

Type of Service:

Warranty
 Non-Warranty
 Technical Assistance

Model Description		Serial Number	
Catalog Number		PO / Order Number	

Reason for Service Request <small>(please be specific)</small>

Please ship machines and parts back to Buehler using our preferred methods: FED EX for small package or freight forwarder/broker NNR Global Logistics for larger items or machines. Should you ship via another method, please indicate on the paperwork the following: "Please contact NNR Global Logistics USA Inc. for documentation turnover - Mr. Robert Feineis, 630-860-5999 / Fax: 630-860-5732 / email: Feineis@nnrusa.com / Address: 765 Dillon Drive, Wood Dale, IL 60191, U.S.A." All Buehler items are NOT of USA origin. If you are unsure of the country of origin, please do not declare any origin or contact the Buehler Export Dept. for further information.

This section for Buehler Use

We have initiated a Service Ticket. Please reference this number when requesting status: SVC - _____

**Your request has been accepted and, where applicable, and order entered for your component(s)
Please reference this number when requesting status: Order - _____**

Please use this RA number when returning your component(s) for credit: RA - _____